



Exclusive, Yes. Expensive, No.

DEAR VALUED CUSTOMER,

TO ASSIST ADRIATIC FURNITURE IN PROVIDING THE BEST SERVICE ON "PICK UP" OF PRODUCTS FROM OUR DISTRIBUTION CENTRE, IT IS ADVISED THAT YOU READ AND UNDERSTAND THE ADRIATIC FURNITURE GUIDELINES BELOW.

CUSTOMER GUIDELINES AND REQUIREMENTS

A CONFIRMATION CALL **48 HOURS PRIOR TO PICK UP** FROM YOU TO OUR DISTRIBUTION CENTRE IS REQUIRED. NOTE: IT IS IMPORTANT THAT YOU MAKE CONTACT WITH US PRIOR TO PICK UP, SO AS WE CAN ORGANISE FOR YOUR GOODS TO BE READY ON YOUR ARRIVAL AT OUR WAREHOUSE

PICK UP TIMES FROM OUR DISTRIBUTION CENTRE ARE **STRICTLY, MONDAY – FRIDAY 11AM - 3PM.**

PLEASE ENSURE YOU HAVE WITH YOU, ON PICK UP, A **"PROOF OF PURCHASE"** INVOICE, WHICH HAS BEEN PROVIDED TO YOU BY OUR RETAIL SALES STAFF AT POINT OF SALE.

"PICK UP" GOODS MUST BE PAID IN FULL PRIOR TO PICK UP.

ALL CLIENTS MUST HAVE THE APPROPRIATE VEHICLE AT TIME OF PICK UP. IF REQUIRED, PLEASE MAKE SURE YOU HAVE ROPES & BLANKETS TO PROTECT & SECURE YOUR PRODUCT/S. IT IS THE CLIENTS RESPONSIBILITY FOR THE LOADING & TRANSPORTATION OF FURNITURE.

ON PICK UP OF FURNITURE MAKE SURE YOU ARE ACCOMPANIED BY A SECOND PERSON TO ASSIST IN THE LOADING OF GOODS INTO YOUR VEHICLE AS THEY MAY BE HEAVY AND/OR OVERSIZED.

OH&S PROHIBITS ADRIATIC STAFF FROM LIFTING ANY FURNITURE OUTSIDE OUR WAREHOUSE

IMPORTANT: ONCE YOU HAVE SIGNED & TAKEN OWNERSHIP OF THE GOODS, NO TRANSPORT CLAIMS WILL BE ACCEPTED. ASSEMBLY AND INSTALLATION OF THE PRODUCT(S) IS THE RESPONSIBILITY OF THE CLIENT. ADRIATIC FURNITURE ACCEPTS NO RESPONSIBILITY FOR ANY DAMAGE CAUSED DURING THE TRANSPORTATION, OR INCORRECT ASSEMBLY OR INSTALLATION OF GOODS.

IN THE EVENT A CLAIM UNDER WARRANTY IS REQUIRED, YOU MUST RETURN THE PRODUCT FOR REPAIR/ INSPECTION TO OUR WAREHOUSE AT YOUR COST.

LOCATION AND CONTACT NUMBERS

78-82 CHIFLEY DRIVE PRESTON 3072 – 9350 1000 (EXT 1)

CLIENT SIGNATURE.....

THANK YOU FOR SHOPPING AT ADRIATIC FURNITURE!